



## WELCOME TO MAGIC SPRINGS WATER AND THEME PARK!

We are glad you are here and hope you have an enjoyable, fun-filled day! We provide a safe, family-fun experience creating MAGIC MEMORIES that last a lifetime. This guide has been prepared to provide an overview of services and facilities available for our disabled Guests. Our goal is to make our park free of barriers and more accessible for all our Guests.

Should you or a member of your party have questions, please do not hesitate to ask any of our Team Members to direct you to us. Our Guest Relations and Operations staff at the Front Gate is specially trained to answer your questions.

We hope that you find this guide helpful and informative and that you enjoy your visit today. Please come back and visit us again soon!

### ACCESSIBILITY

Most of our theaters, attractions, restaurants, and shops are accessible to wheelchairs. All of our rides, however, require transfer to a ride or ride device. There are no attractions that allow a wheelchair to be on the ride itself. Transfers must be accomplished by the disabled person or with assistance of a member of his/her party. Magic Springs personnel are not trained in lifting or carrying persons with disabilities and are therefore not permitted to assist Guests on and off the rides.

Some ride entrances have narrow queues formed by railings that make wheelchair access difficult. In these situations, special access entrances are available to accommodate the mobility impaired and other disabilities. These special entrances are generally the ride exit.

### RIDE REQUIREMENTS

All Guests must meet minimum height and all other safety requirements of each attraction. These safety requirements are posted at the entrance to each ride. Safety is our number one priority. In some situations, Guests may not be permitted to board a ride in the interest of personal safety or the safety of other Guests and employees. Guests must be able to utilize all safety restraints and devices as designed by the manufacturer and must have the ability to maintain the proper upright riding posture throughout the ride's duration. This includes but is not limited to hands on handlebars, feet on floor, and a proper upright riding posture.

### RIDE ENTRANCE

Magic Springs provides mainstream access whenever possible, while recognizing that each attraction is different. Where it is not feasible to use the entrance, Guests will be allowed access through the exit. All other persons in the party will be required to wait in the regular queue line. When they reach the ride load area, they may join the party that arrived through the alternate entrance. The special access is meant to accommodate the needs of the disabled and not to bypass other Guest waiting in line.

Guests who are deaf or hearing-impaired and are unable to hear ride safety information communicated over a public address system can request a written copy from the ride operator.

### FIRST AID

A licensed Emergency Medical Technician (EMT) is on site at all times. Health Services is located near the carousel.

### GUEST RELATIONS

Our Team Members are happy to answer any questions you may have. For more detailed information inquire at our Guest Relations office located at the main entrance.

### RESTROOMS

Most restrooms within the park are accessible by wheelchair. Restrooms can be found just inside the Front Gate and throughout the park. (See park map for locations.) For those restrooms that are not accessible, signage will direct you to the nearest accessible restroom.

### RESTAURANTS

If Guests using wheelchairs are not able to maneuver through ordering lines, our Team Members are available to assist you at all restaurants and food stands. We are also happy to assist anyone with visual impairments with menu selections.

### WHEELCHAIRS

Wheelchairs may be rented at The Sweet Shop located next to the Front Gate and Terrace Treats. Wheelchairs are available on a first-come, first-served basis. Guest may also bring their own wheelchairs.

### THEATERS

When arriving at our shows, please arrive at least 15 minutes early if you will need assistance from one of our Team Members. If you use a wheelchair, but are capable of transferring to a seat, we request that you do so in order to help us accommodate others who are in wheelchairs.

### GUESTS USING SERVICE ANIMALS

Service animals are welcomed in most locations of the park. However, our rides are not equipped or designed for the accessibility or safety of service animals. Therefore, someone in your party must be able to stay with the animal while you ride.

### ACCESSIBLE PARKING

We ask that Guests with some mobility park in the main parking lot if the distance from the gate makes it a feasible destination. The park does have wheelchair accessible parking by the main gate. We request that anyone who can park in regular parking do so.

Parking is available on a first-come, first-served basis. If the wheelchair area is full at the time of your arrival, members of your party can be dropped off at the main gate using the drop off area.

When you arrive at the parking lot toll booths, ask the Team Member for instructions on where to proceed for designated parking.

Our Team Members are trained to provide you with information regarding accessibility. If you require further assistance you may request through any Team Member to speak to a member of Management.

## Theme Park

Ride	Ride Type	Height Restriction	Access to Boarding	Boarding	Attraction Rating	Arm Cast	Braced Arm Cast	Upper Extremities	Lower Extremities
Carousel	Flat/Circular	7	Easy-via Exit Gate	Easy	Mild Thrill			*	
Krazy Kars	Flat/Circular	7	Easy-via Exit Gate	Difficult-Stairs	Mild Thrill			*	
Diamond Mine Run	Family Coaster	1	Easy-via Exit Gate	Easy-Step	Mild Thrill		*	*	*
Kit 'N Kaboodle	Kiddie Train	7	Easy-via Exit Gate	Easy-Step	Mild Thrill				
Bugga Booga Wheel	Ferris Wheel	7	Moderate-via Exit	Easy-Step	Mild Thrill				
Lil Leapin Lizards	Up & Down	2	Easy-via Exit Gate	Easy-Step	Mild Thrill				
Fearless Flyers	Flat/Circular	7	Easy-via Exit Gate	Easy-Step	Mild Thrill			*	
Looney Ballooney	Flat/Circular	7	Easy-via Exit Gate	Easy-Step	Mild Thrill				
Clown Around	Flat/Circular	3	Easy-via Exit Gate	Easy-Step	Mild Thrill			*	
Old Logging Co.	Log Flume	1	Moderate-via Exit Gate	Difficult-Moving Ride	Moderate Thrill		*	*	*
Rum Runner	Flat/Swinging	8	Easy-via Exit Gate	Moderate-Step	Moderate Thrill			*	
Razorback Round-up	Flat/Impact	4	Easy-via Exit Gate	Moderate-Step	Moderate Thrill		*	*	*
Big Bad John	Roller Coaster	10	Easy-via Exit Gate	Moderate	Moderate Thrill		*	*	*
Arkansas Twister	Roller Coaster	5	Easy-via Exit Gate	Moderate	High Thrill		*	*	*
The Gauntlet	Roller Coaster	6	Easy-via Entrance	Moderate	High Thrill	*	*	*	*
The Hawk	Circling	5	Easy-via Exit Gate	Moderate	High Thrill		*	*	*
Plummet Summit	Water Ride	1	Easy-via Exit Gate	Easy-Step	Moderate Thrill		*	*	*
Taxi Co.	Antique Cars	9	Easy-via Exit Gate	Moderate-Step	Mild Thrill			*	*
X Coaster	Roller Coaster	6	Easy-via Entrance	Difficult-Step	High Thrill		*		*

\* Indicates person's inability to ride attraction

## Water Park

Attraction	Ride Type	Height Restriction	Access to Boarding	Boarding	Attraction Rating	Arm Cast	Braced Arm Cast	Upper Extremities	Lower Extremities
Wave Pool	Pool	11	Easy	Easy	Moderate Thrill		*	*	
High Sierra	Slides	5	Difficult-Stairs	Moderate	Moderate Thrill	*	*	*	
Kodiak Canyon	Adventure River	11	Moderate	Easy	Mild Thrill		*	*	
Grizzly Creek	Activity Pool	11	Easy	Easy	Mild Thrill		*	*	*
Bear Cub Bend	Kiddie Pool	12	Easy	Easy	Mild Thrill		*	*	
Seven Falls	Slides	5	Difficult-Stairs	Moderate	Mild Thrill	*	*	*	
Rapid Falls Raceway	Slides	10	Difficult-Stairs	Moderate	Moderate Thrill	*	*	*	
Lagoon Pool	Pool	11	Easy	Easy	Mild Thrill		*	*	
Boogie Blast	Surf Simulator	5	Easy	Easy	Mild Thrill	*	*	*	*

**Arm Cast-** Guests with a full arm or braced arm cast are generally restricted from riding any attractions.

**Upper/Lower Extremities-** Guests without control of their upper or lower extremities are generally restricted from riding any attractions.

**Hearing Impaired-** Guests who are hearing impaired may ask for written ride instructions before boarding the ride.

**Amputations-** A Guest with an amputated leg or an amputated hand or arms are generally restricted from riding any attractions.

1-Must be 36" to ride. Under 42" must ride with an adult.	5-Must be 48" to ride	9-Must be 48" to drive and 36" to ride
2-Minimum is 42" Maximum is 48"	6-Must be 52" to ride	10-Must be 42" to ride
3-Minimum is 36" Maximum is 48"	7-Under 42" must be with an adult	11-Under 42" must be within arm's reach of an adult
4-Must be 52" to drive and 48" to ride	8-Between 42" & 48" must have an adult	12-Must be under 42" to ride